

DATE: January 16, 2024

TO: 9-1-1 Emergency Response Advisory Committee

FROM: Chelsey Nahouraii, Communications Supervisor, Washoe County 775 333-7016, cnahouraii@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: FUNDING/REIMBURSEMENT REQUEST – WASHOE COUNTY SHERIFF'S OFFICE, Communications PSAP – Requesting funding to purchase/reimburse the following: twelve (12) headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$770.16.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER, a review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse the Washoe County Sheriff's Communications PSAP for the purchase of ten (12) headsets a request to fund/reimburse a total amount not to exceed: \$770.16

NRS APPLICABLE

NRS 244A.7645 Provides approval of costs associated with purchasing, leasing, or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION & BACKGROUND

The 9-1-1 Emergency Response Advisory Committee approved purchase of: (12) Plantronics Encore HW540 headsets, ten (10) pairs Plantronics HW540 headset pads, and three (3) Plantronics CA22CD-SC PTT Adapter at the September 15, 2022, special committee meeting, for Washoe County Communications in an amount that does not exceed: \$2,055.00 purchased online through Amazon and The Headset Team.

PRODUCT DESCRIPTIONS

Twelve (12) The Plantronics EncorePro 540 is a quantum leap in convertible headset design. It's a 3-in-1 headset without compromise – all wearing styles are designed with quality and comfort in mind, in a system that is simple to convert but delivers a secure, positive fit and finish. The HW540 delivers high-quality audio, a flexible mic with visual positioning guides, soft ear cushions, and durable-yet-lightweight materials for all-day wearing. Each headset is \$64.18 online through Amazon.

Total approximate amount: \$770.16



FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications PSAP for the requested purchase of twelve (12) headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$770.16

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request to reimburse Washoe County Sheriff's Office Communications PSAP for the purchase of: twelve (12) headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$770.16.